



## **COVID-19 QUESTIONS**

### **HOW LONG WILL THE LEBANON TRANSIT MODIFIED SCHEDULES BE IN EFFECT**

Some Lebanon Transit routes remain on a modified schedule. As businesses, etc., begin to reopen in our area, Lebanon Transit will re-evaluate its service area. Customers will be given ample notification with any schedule changes. These notifications will be posted on [lebanontransit.org](http://lebanontransit.org), Lebanon Transit's Facebook page and an alert will go out to those signed up for our Free Text Alert System. Customers can also call Lebanon Transit's Main Office at 717.274.3664, Monday-Friday between the hours of 8 A.M.- 4 P.M.

### **ARE CUSTOMERS REQUIRED TO WEAR A MASK/FACIAL COVERING ON ALL LEBANON TRANSIT VEHICLES**

While it is not a requirement, Lebanon Transit strongly urges all customers to wear masks or other facial coverings to protect both customers and operators. On April 3, 2020, the Center for Disease Control (CDC) advised everyone use simple cloth facial coverings to slow the spread of the virus and help customers who may have unknowingly contracted the virus from transmitting it to others.

### **WHERE CAN YOU GET A MASK**

If you are unable to find and/or purchase a mask or facial covering, Lebanon Transit is handing out masks at the 7<sup>th</sup> & Willow Sts., Transfer Center. These are on a first come first serve basis and only while supplies last. One (1) mask per person, per fifty (50) handed out. Masks can be obtained Monday from 7:30 A.M.-1:15 P.M. and Tuesday – Friday from 7:30 A.M. – 2:30 P.M.

Bus/van operators will also have masks available on the buses/van to hand out to customers. Again, this is on a first come first serve basis while supplies last.

### **WHY ARE OPERATORS STILL ALLOWING CUSTOMERS TO BOARD THE BUS/VAN WITHOUT MASKS**

While Governor Wolf mandated wearing of masks/facial coverings for employees and patrons at life-sustaining businesses, public transportation was exempt. Our frontline employees have been provided with masks/facial coverings. Lebanon Transit is supplying a limited quantity of masks to our customers to educate the importance of protecting other customers and operators. We are

strongly encouraging customers to wear masks/facial coverings; we are thankful that the overwhelming majority have been complying.

## **HOW DOES SOCIAL DISTANCING WORK ON BUSES/VANS**

Lebanon Transit is encouraging Social Distancing Measures. Lebanon Transit vehicles have limited seating available to ensure customers have room to social distance. There are red and yellow signs on vehicles informing customers which seats are available. Those traveling together are still able to sit together.

So as not to disrupt service for anyone, Lebanon Transit will be dispatching more buses when necessary to ensure social distancing protocol. When a Lebanon Transit bus has reached its social distancing capacity the operator will stop and alert the customer (s) that an additional bus is being dispatched to their location. Additional wait times will be minimal so as not to inconvenience our customers. Additional travel time is advised, especially for those transferring buses.

## **WHAT ELSE CAN CUSTOMERS DO TO STAY HEALTHY WHILE TRAVELING WITH LEBANON TRANSIT**

It is recommended that customers continue to follow CDC guidelines when using Lebanon Transit services including:

- Practice social distancing. When waiting to board the bus at the 7<sup>th</sup> and Willow Sts., Transfer Center, stand on the yellow dots on the sidewalk. This will help customers keep their distance when boarding. When seated on the bus, leave empty seats between you and other customers whenever possible.
- When traveling wear a mask, scarf or bandana that covers your nose and mouth.
- Wash hands often when possible. Lebanon Transit is providing customers with disinfectant wipes on all vehicles. A hand sanitizing station is also available at the 7<sup>th</sup> & Willow Sts., Transfer Center.
- Avoid touching your eyes, nose and mouth with unsanitized hands.
- If you do not feel well stay at home!

For more information on CDC Guidelines please visit [cdc.org](https://www.cdc.org) and [lebanontransit.org](https://www.lebanontransit.org)

## **LEBANON TRANSIT'S COMMITTED TO SAFE AND HEALTHY TRAVEL**

### **ENHANCED CLEANING AND SANITIZING EFFORTS**

Germ control and cleaning management is nothing new to Lebanon Transit daily operations. In addition to Lebanon Transit's established cleaning procedures, we enhanced cleanings and sanitation of vehicles and common public areas in early March 2020, well before the shutdown of businesses, schools and other non-essential services.

**VEHICLES**

- All Lebanon Transit Fixed Route Buses and Shared Ride Vans are disinfected daily using Environmental Protection Agency (EPA) & CDC approved cleaning products.
- Electrostatic fogging disinfection procedures are used on all vehicles every other day.
- All vehicles' high-touch surfaces such as handrails, fareboxes and seats are sanitized throughout the business day.

**LEBANON TRANSIT OPERATORS & EMPLOYEES**

- All Lebanon Transit employees monitor their temperatures and general health daily. Those who are running a fever or do not feel well do not report to work.
- All Lebanon Transit operators wear masks/facial coverings for customers protection and theirs.

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