

CODE of CONDUCT

For Lebanon Transit Riders and Patrons

POLICY

Lebanon Transit (LT) is concerned about the security and safety of the traveling public and LT employees. We believe that it is the obligation of each and every member of the traveling public to contribute to the safety of LT vehicles, shelters and bus stops by refraining from inappropriate behavior or conduct, threats, violence and/or any activities that may provoke violence or detract from the ability of other passengers and LT employees to make use of our public transit system safely and comfortably. To this end, a standard of conduct is expected from every patron of our system, whether on an LT vehicle, or at an LT station, shelter or bus stop. Failure to adhere to this standard of conduct may result in disciplinary action up to and including ejection from an LT vehicle or facility, and a possible suspension from further use of our vehicles or facilities.

LT passengers are prohibited from engaging in the following activities, whether on our vehicles or at any of our facilities such as stations, shelters, or bus stops:

Minor Violations:

- Profanity and/or offensive language
- Talking too loudly
- Trying to distract the driver's attention
- Pushing and jostling when getting on or off the transit vehicle
- Crossing the white or yellow "standee" line before the transit vehicle stops
- Eating or drinking on the transit vehicle
- Loud music/use of any electronic device used for sound without earphones
- Discourteous treatment of passengers or LT employees
- Littering
- Soliciting from any person
- Performing any personal hygiene task

Major Violations:

- Physical violence, intimidation and/or harassment toward another passenger or LT employee
- Participation in illegal activities, including but not limited to the sale, distribution, or possession of stolen property and the use, possession, manufacturing, distributing, dispensing, purchasing,

transferring or being under the influence of controlled substances, alcoholic beverages or other intoxicants at any time on, in or around LT vehicles, facilities or premises

- The possession of any firearm, weapon, fireworks, chemicals, or hazardous materials on an LT vehicle, or at a station, shelter or bus stop, except by law enforcement personnel
- Damaging, defacing or destroying LT facilities, vehicles, premises, or the personal property of another passenger or LT employee
- Drinking alcoholic beverages or public intoxication on any LT vehicle or at any LT facility or property
- Language intentionally used to threaten or intimidate another passenger or LT employee
- Use of racial slurs or racial ethnic name-calling
- Throwing objects at LT vehicles or out of windows of LT vehicles
- Use of tobacco or smoking on LT vehicles, in LT buildings, or on any LT premises unless clearly marked as a smoking area.
- Spitting, urinating, defecating, or exposing any other bodily fluids or eliminations
- Exposing one's anus or genitals
- Taking any animal onto an LT vehicle unless the animal's purpose is to assist a person with a disability, or unless the animal is in training to assist a person with a disability
- Failure to follow the directions of an LT driver or manager
- Inappropriate physical contact or touching
- Interfering with the operation of an LT vehicle.

The above represents only a partial list of prohibited conducts and is not intended to be all inclusive. Other behavior that provokes violence or detracts from the ability of Lebanon Transit passengers and employees to safely and comfortably use our public transit system is also inappropriate and subject to discipline. Other inappropriate behavior may be handled by the methods described below. Determining whether behavior is inappropriate, the category of violation, or the corrective action to be taken is a matter within the discretion of Lebanon Transit.

PROCEDURE

A range of actions may be used to address the above violations. A Lebanon Transit driver is responsible for correcting behaviors that occur on the LT vehicle in consultation with LT management.

Minor Violations will be handled as follows:

First Offense - Verbal Warning by the LT driver or manager to correct behavior.

Second Offense - The offender will immediately be put off the LT vehicle or ejected from the LT facility or premises. The offender is suspended from riding any LT vehicle or using any of our facilities or premises for a 24 hour period. When a passenger is put off an LT vehicle, their fare shall be forfeited. If the suspended passenger is found riding another LT vehicle or using any LT facility or premises during the suspension period, that action will be considered trespassing and law enforcement will be contacted. LT will prosecute to the fullest extent of the law.

Third and Subsequent Offenses - The offender will immediately be put off the LT vehicle or ejected from the LT facility or premises. When a passenger is put off an LT vehicle, their fare shall be forfeited. Initially, the offender shall be suspended from riding any LT vehicle or using any LT facility or premises for a 24 hour period. LT may decide to suspend riding privileges for a prolonged period of time. The decision to impose such a suspension and the length of the suspension is at the sole discretion of LT management personnel. While suspended, the offender shall not ride any LT vehicle or use any LT facility or premises. If the suspended passenger is found riding another LT vehicle or using any LT facility or premises during the suspension period, that action will be considered trespassing and law enforcement will be contacted. LT will prosecute to the fullest extent of the law.


Major Violations will be handled as follows:

The offender will immediately be put off the LT vehicle or ejected from the LT facility or premises. When a passenger is put off an LT vehicle, their fare shall be forfeited. Initially, the offender shall be suspended from riding any LT vehicle or using any LT facility or premises for a 24 hour period. LT may decide to suspend riding privileges for a prolonged period of time. The decision to impose such a suspension and the length of the suspension is at the sole discretion of LT management personnel. While suspended, the offender shall not ride any LT vehicle or use any LT facility or premises. If the suspended passenger is found riding another LT vehicle or using any LT facility or premises during the suspension period, that action will be considered trespassing and law enforcement will be contacted. LT will prosecute to the fullest extent of the law.

This policy does not seek to limit or conflict with any federal, state, or local laws or ordinances, or to prevent any law enforcement agency from taking lawful action against any person on a Lebanon Transit vehicle, on Lebanon Transit facilities or premises, or who has been put off a Lebanon Transit vehicle.

Adopted this 22nd day of December, 2010.

LEBANON TRANSIT

By: 
Barry Heckard, Chairman

ATTEST: 
Teri Giurintano
Executive Director