

LEBANON TRANSIT

TITLE VI "STATEMENT OF POLICY"

Lebanon Transit (LT) was created by the Lebanon County Board of Commissioners by Resolution under the provisions provided by the Pennsylvania Municipal Authorities Act of 1945 to provide the residents of Lebanon County with bus and other public transportation services. LT is governed by a nine (9) member Board of Directors. Pursuant to the County Resolution and the Pennsylvania Municipal Authorities Act of 1945, LT's Board of Directors determines the level and nature of services to be provided by units of local government and by direct service operation by LT staff.

LT is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities and the delivery of equitable and accessible transportation services. LT recognizes its responsibilities to the communities in which it operates and to the society it serves. It is LT's policy to utilize its best efforts to assure that no person shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under its program of transit service delivery and related benefits.

Toward this end, it is LT's objective to:

- Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin;
- Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;
- Promote the full and fair participation of all affected populations in transportation decision making;
- Prevent the denial, reduction or delay in benefits related to programs and activities that benefit minority populations or low-income populations;
- Ensure meaningful access to programs and activities by persons with Limited English Proficiency (LEP).

The responsibility for carrying out LT's commitment to this program has been delegated to the Executive Director by the Board of Directors. Staff is responsible for the day-to-day operations of this Program and Angela Luciotti, Compliance Officer who will receive and investigate Title VI complaints which come through the complaint procedure. However, all managers, supervisors and employees share in the responsibility for making LT's Title VI Program a success.

Additional information concerning LT's Title VI obligations and the complaint procedure can be obtained by calling 717.274.3664.

LIMITED ENGLISH PROFICIENCY POLICY STATEMENT AND AVAILABLE RESOURCES

Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, et seq., provides that no person shall be subjected to discrimination on the basis of race, color, or national origin under any program or activity that receives Federal financial assistance. Title VI and its implementing regulations require that FTA recipients take responsible steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Limited English Proficient (LEP).

LT employs a bi-lingual receptionist to assist in communicating with individuals who do not speak English. For individuals who are hearing impaired, LT encourages customers to use the PARElay service. This service can be accessed by call 711. The translation and interpretation services are free of charge.