



LEBANON TRANSIT

TITLE VI "STATEMENT OF POLICY"

Lebanon Transit was created by the Lebanon County Board of Commissioners by Resolution under the provisions provided by the Pennsylvania Municipal Authorities Act of 1945 to provide the residents of Lebanon County with bus and other public transportation services. Lebanon Transit is governed by its Board of Directors. Pursuant to the County Resolution and the Pennsylvania Municipal Authorities Act of 1945, Lebanon Transit's Board of Directors determines the level and nature of services to be provided by units of local government, and by direct service operation by Lebanon Transit staff.

Lebanon Transit is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities - the delivery of equitable and accessible transportation services. Lebanon Transit recognizes its responsibilities to the communities in which it operates and to the society it serves. It is Lebanon Transit's policy to utilize its best efforts to assure that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under its program of transit service delivery and related benefits.

Toward this end, it is Lebanon Transit's objective to:

- Ensure that the level and quality of transportation service is provided without regard to race, color or national origin;
- Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;
- Promote the full and fair participation of all affected populations in transportation decision making;
- Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations;
- Ensure meaningful access to programs and activities by persons with limited English proficiency.

The responsibility for carrying out Lebanon Transit's commitment to this program has been delegated to the Executive Director by the Board of Directors. Staff is responsible for the day-to-day operations of this Program and the Compliance Officer who will receive and investigate Title VI complaints which come through the complaint procedure. However, all managers, supervisors and staff share in the responsibility for making Lebanon Transit's Title VI Program a success.

Notices concerning Lebanon Transit's Title VI can be located on:

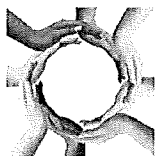
- All Fixed Route and Shared Ride vehicles;
- 7th and Willow Sts, Transfer Station, Lebanon, PA;
- Lebanon Transit Main Office, 200 Willow Street, Lebanon, PA;
- Indiantown Gap Park n' Ride;
- Shared Ride Division, 145 Schneider Drive, Lebanon, PA;
- Lebanon Transit website, www.lebanontransit.org;
- All Fixed Route schedules and Shared Ride Brochures.

Additional information concerning Lebanon Transit's Title VI obligations and the Complaint Procedure can be obtained by calling 717.274.3664.

LIMITED ENGLISH PROFICIENCY POLICY STATEMENT AND AVAILABLE RESOURCES

Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, et seq., provides that no person shall be subjected to discrimination on the basis of race, color, or national origin under any program or activity that receives Federal financial assistance. Title VI and its implementing regulations require that Federal Transit Administration (FTA) recipients take responsible steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Limited English Proficient (LEP).

Lebanon Transit employs a bi-lingual receptionist to assist in communicating with individuals who do not speak English as well as translating brochures, etc. For individuals who are hearing impaired, Lebanon Transit encourages customers to use the PARElay service. This service can be accessed by call 711. The translation and interpretation services are free of charge.



Lebanon Transit
200 Willow Street
Lebanon, PA 17046
717.274.3664