Complimentary ADA Shared Ride

AMERICANS WITH DISABILITY ACT OF 1990

COMPLIMENTARY SHARED RIDE

Lebanon Transit (LT) is here to help you get where you need to go. LT as well as other public transit systems across the nation have established the means to transport anyone, regardless of disability. This service is provided in compliance with the Americans with Disabilities Act of 1990 (ADA).

LT will provide service to anyone eligible for ADA Complimentary Shared Ride. To be eligible for ADA Complimentary Shared Ride your origination and destination must be within 3/4 of a mile of the Fixed Route bus service.

To qualify for Complimentary ADA Shared Ride service you must have a verifiable disability that prevents you from getting to a bus stop. ADA is complimentary to LT’s Fixed Route service. LT services Lebanon County and portions of Dauphin County. Complimentary ADA Shared Ride cannot service an area not currently being serviced by LT’s Fixed Route.

ADA Applications can be downloaded from lebanontransit.org or picked up at LT’s Main Office at 200 Willow St. Lebanon, PA. Office hours are Mon- Fri, 8am-4pm.

To apply please complete an ADA Application. This Application will help verify your status and determine if you are eligible for Complimentary ADA Shared Ride Service. Determination is made within twenty-one (21) days.

200 WILLOW ST
LEBANON, PA 17046
Telephone: (717)274-3664
Fax: (717)274-8860
www.lebanontransit.org

LT is an equal employment opportunity employer. LT is a drug-free workplace.
Service Area
The service area is the same as LT’s Fixed Route service, and follows the ¾ mile corridor along the fixed route, (excluding commuter service) in Lebanon County and specific stops in Hershey.

Days and Hours of Service
The days and hours of service are the same as Fixed Route service and are as follows:
Monday- Friday 6:00 AM- 11:35 PM
Saturday 7:30 AM- 11:35 PM

Reservation Information
To use the service after you are approved simply call LT at 717.274.3514 by 4:00 PM, Monday – Friday, no later than the day prior to your request for service. If calling for Monday service, call 717.274.9467 on Sunday no later than 4:00 PM. Leave your name, address, destination and required pick up time. Appointments called in on Sunday by 4:00 PM will be scheduled for pick up. Trips can be scheduled up to 2 weeks in advance.

How to Cancel a Reservation
If you need to cancel a reservation, call 717.274.3514, at least one (1) hour before your scheduled pick up time.

Holidays
Service is not offered on Sundays or on the following holidays: New Year’s Day, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas.

Fare Information
The fare is twice (2x) the regular Fixed Route fare and is as follows:
$ 3.00 Lebanon City Fare Each Way
$ 3.50 Lebanon City with Transfer Each Way
$ 4.00 Outside Lebanon City Each Way
$ 4.50 Outside Lebanon City with Transfer Each Way

Pick-up/Drop off Window
LT’s service, like many similar services, operates on the basis of a “window” for pick-ups, defined as 15 minutes before or after the scheduled pick-up time. This means the passenger must be ready 15 minutes before the scheduled pick-up time.

Personal Care Attendant
A Personal Care Attendant (PCA) is permitted to travel with the passenger at no charge. A companion is charged the same fare as the ADA passenger. Additional companions may ride on a “space available” basis.

Respirator Use
Riders in need of respirators shall be permitted to bring concentrators and/or portable oxygen on the vehicles.

Visitor Policy
LT will honor all requests for service from visitors who have received and present ADA documentation from another jurisdiction. If not available, visitor may present documentation of his/her place of residence and if the disability is not apparent, his/her disability. LT will provide this service for no more than twenty-one (21) days in any 365 day period. Visitors may apply for eligibility in order to receive service in excess of the days referenced above.

Origin to Destination Service
LT provides origin to destination service (commonly referred to as door to door), upon request.

If you are going shopping, LT allows the customer to bring no more than three (3) bags on the van.

If you are not eligible for ADA Complimentary Shared Ride, LT offers many other transportation solutions. Call 717.274.3664 Monday – Friday between 8:00 A.M. and 4:00 P.M. for information.