

Respirator Use

If you need a respirator you will be permitted to bring concentrators and/or portable oxygen on all vehicles.

Visitor Policy

Lebanon Transit will honor all requests for service from visitors who have received and present ADA documentation from another jurisdiction. If not available, you may present documentation of your place of residence and, if the disability is not apparent, your disability. Lebanon Transit will provide this service for no more than twenty-one (21) days in any 365 day period. Visitors may apply for eligibility in order to receive service in excess of the days referenced above.

Shopping Bags

If you are going shopping, you may bring a maximum of three (3) shopping bags or one (1) upright cart on board the vehicle with you.

If you are not eligible for ADA Complementary Paratransit, Lebanon Transit offers other transportation solutions.

**Please call 717.274.3664
Monday - Friday, 8:00am - 4:00pm.**

How to Apply

To qualify for the ADA Complementary Program you must have a verifiable disability that prevents you from getting to a bus stop.

ADA is complementary to Lebanon Transit's Fixed Route bus service. Trips under ADA cannot start or end in an area not currently serviced by the Fixed Route system, which runs in Lebanon County and parts of Dauphin County.

Applications are available online:

[Find My Ride Apply](#)

[Lebanon Transit ADA Program](#)

Main Office:
200 Willow St.
Lebanon, PA 17046
Mon - Fri, 8am-4pm

CALL: 717.274.3664

Determination is made within twenty-one (21) days.



ADA Complementary Paratransit Program

(717) 274-3514

Lebanon Transit is an equal employment opportunity employer.
Lebanon Transit is a drug-free workplace.

Program Overview

Lebanon Transit is here to help you get where you need to go. Public transit systems across the nation have established the means to transport anyone regardless of disability, in compliance with the Americans with Disabilities Act (ADA) of 1990.

Shared Ride is a service where customers share the vehicle with others taking similar trips.

The ADA Complementary Program is a paratransit shared ride service provided for people with disabilities who cannot use the Fixed Route bus because of a disability.

Your trip origin **and** destination must be within 3/4 mile of a fixed bus route, excluding commuter routes.

With an approved ADA application, you may receive door-to-door service as needed rather than curb-to-curb service.

Program Features

Service Area

ADA Paratransit provides service within a 3/4 mile radius surrounding the Fixed Route bus system, excluding commuter service. This includes Lebanon County and specific stops in Hershey.

Service Hours

ADA Paratransit operates at the same times as Fixed Route bus service:

Monday - Friday

6:00 AM - 11:35 PM

Saturday

7:30 AM - 11:35 PM

Reservations

Trips can be reserved up to two (2) weeks in advance and no later than the day before by 4:00pm.

Call 717.274.3514

If reserving a Monday appointment over a weekend, call 717.274.9467 by Sunday at 4:00pm. Leave your name, address, destination, and pick up time.

Cancellations

Call 717.274.3514, at least one (1) hour before your scheduled pick up time to cancel your reservation.

Holidays

Lebanon Transit does not operate on Sundays or on New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas.

Fares

ADA fare is twice the regular Fixed Route fare.

\$3.00 one way **inside** Lebanon City

\$4.00 one way **outside** Lebanon City

Transfers are \$0.50 one way

Pick-up Window

At the time of reservation, you will receive a 30-minute pick-up window, defined as 15 minutes before or after the scheduled pick-up time. You must be ready to travel at the start of that window.

PCA and Companions

You may have one Personal Care Assistant ride with you at no charge. A companion may ride with you at the same fare you pay. Additional companions may ride if space is open.

Service Animals

You are permitted to ride with a service animal defined as an animal "individually trained to work and/or perform tasks for an individual with a disability."