# **Respirator Use**

If you need a respirator you will be permitted to bring concentrators and/or portable oxygen on all vehicles.

## <u>Visitor Policy</u>

Visitors may complete the eligibility / registration package to use the discounted service. If determined eligible, you may make trip reservations, use the service, and receive the PwD discounted fares in accordance with the PwD service in Lebanon County.

# **Shopping Bags**

If you are going shopping, you may bring a maximum of three (3) shopping bags **or** one (1) upright cart on board the vehicle with you.

# **Payer of Last Resort**

PwD funds must be used **in addition to**, **not in lieu of**, transportation services funded by social service and public transportation resources.

If you are not eligible for PwD Shared Ride, Lebanon Transit offers other transportation solutions.

Please call 717.274.3664

Monday - Friday, 8:00am - 4:00pm.

# How to Apply

To qualify for the PwD Shared Ride Program you must have a disability as defined by the ADA and your disability has been certified by a physician or agency. All information supplied is kept confidential. Attachment F in the Application must be completed by a professional who is familiar with your disability or you must attach a copy of the Notice of Award from Social Security, stating you have a disability.

Applications are available online:

Find My Ride Apply

Lebanon Transit PwD Program

**Main Office:** 

200 Willow St. Lebanon, PA 17046 Mon - Fri, 8am-4pm

**CALL:** 717.274.3664

Determination is made within twenty-one (21) days.





# PwD Shared Ride Program

(717) 274-3514

Lebanon Transit is an equal employment opportunity employer.

Lebanon Transit is a drug-free workplace.

# **Program Overview**

Lebanon Transit is here to help you get where you need to go. Public transit systems across the nation have established the means to transport anyone regardless of disability.

Shared Ride is a service where customers share the vehicle with others taking similar trips.

For persons with disabilities who live and/or travel outside the Fixed Route system,
Pennsylvania offers the Persons with Disabilities (PwD) Program, which provides service beyond the ADA requirements. Through this program, persons with disabilities who are age 18 through 64 may receive reduced rates on Shared Ride, curb-to-curb, advance reservation transportation services.

A Local Advisory Committee assists with the oversight of the services provided under PwD and includes people with disabilities and representatives from the Area Agency on Aging.

# **Program Features**

#### **Service Area**

PwD Shared Ride provides service outside a ¾ mile radius surrounding the Fixed Route bus system.

Your trip origin **and/or** destination must be outside 3/4 mile of a fixed bus route, excluding commuter routes.

#### **Service Hours**

Monday - Saturday 8:00 AM - 3:30 PM

#### Reservations

Trips can be reserved up to two (2) weeks in advance and no later than the day before by 2:00pm.

If reserving a Monday appointment, you must make a reservation by 2:00pm the Friday before.

Call 717.274.3514

#### **Cancellations**

Call 717.274.3514, at least one (1) hour before your scheduled pick up time to cancel your reservation.

## **Holidays**

Lebanon Transit does not operate on Sundays or on New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas.

#### <u>Fares</u>

PwD fare is based on distance traveled.

**0-5 Miles:** \$3.00 per one-way trip **5+ Miles:** \$4.00 per one-way trip

## **Pick-up Window**

At the time of reservation, you will receive a 30-minute pick-up window, defined as 15 minutes before or after the scheduled pick-up time. You must be ready to travel at the start of that window.

### **PCA and Companions**

The PwD program does not fund a Personal Care Attendant (PCA) or Companion. PCA or Companion is permitted to travel with the client and must pay the Full Fare rate. Additional companions may ride at Full Fare Rate on a "space available" basis.

#### **Service Animals**

You are permitted to ride with a service animal defined as an animal "individually trained to work and/or perform tasks for an individual with a disability."